KPMG Consulting – Verizon Responses regarding New Jersey Exception Report #9

Exception #: 9

Component: KPMG Consulting CLEC Specific C2C Reports for September are not

populated with all KPMG Consulting production transactions.

Domain: Metrics

Date Uncovered by

KPMG:

11/27/00

Date VERIZON

Received:

11/27/00

Date VERIZON Responded:

12/05/00

KPMG Summary

Statement

Without accurate Carrier-to-Carrier reports, CLECs will be unable to determine whether or not they are receiving the levels of service mandated in the New Jersey Carrier-to-Carrier Guidelines.

KPMG Consulting Response:

KPMG Consulting's 01/31/01 Reply to Verizon's 12/05/00 Response

KPMG Consulting completed analysis of the November 2000 KPMG

Consulting CLEC Specific Carrier-to-Carrier Report.

13.49% of Ordering metrics were not populated with KPMG Consulting

production transactions.

VERIZON Response: <u>12/05/00 Response to Exception</u>

The KPMG Consulting CLEC (WLA and 9995) AECNs are identified by Verizon as test AECN's. Verizon identifies them in this manner to ensure that they are identified and removed from the Aggregate CLEC C2C report each month. To produce a KPMG CLEC Specific report Verizon must extract for the specific AECN. Verizon failed to do this in some domains in September.

Verizon has rerun the KPMG CLEC specific report for September. This report has been provided to KPMG and the NJ Board.